

Listing your space on Storefront



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Before you begin

Make sure you have the following ready before you begin listing a space:

- Company details (your company name, address etc.)
- Contact details (how we'll send you notifications)
- Up to date details about the space (address, size, pricing, pictures, floor plans, videos)

Getting started

To list a space you need to have a Storefront account.

If you haven't already got an account you will be prompted to create an account when you start to list a space.

- Go to <u>Storefront</u>
- Click "List your space" at the top of the page
- Click on "Start your Free Trial"

https://www.thestorefront.com/

Find a space List your space Magazine Help Sign up Log

Start Your Free Trial

Creating an account

If you already have an account you will be asked to log in. Otherwise you will be prompted to create an account. Please avoid creating new accounts if you already have one. If you can't remember your details hit 'reset password'.

To create an account, you will need to provide the following information:

- Name
- Company name
- Phone number
- Email address
- Password

You will then be asked to accept our **Terms of Services** & **Privacy Policy**.

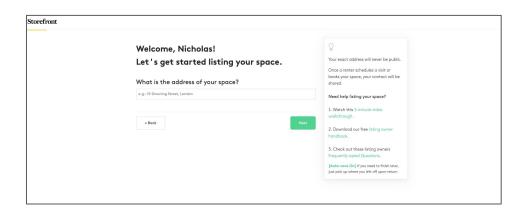
Listing your space on Storefront 1/15

After creating your account, you will find yourself on this page:

The listing creation process is split into three steps.

- 1. Space characteristics
- 2. Showcase your space
- 3. Get ready to rent

You can only move on to the next step when you have completed the previous one.



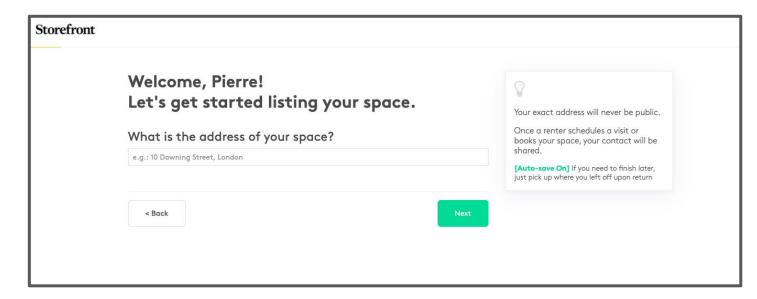
You can come back an edit much of this information at a later date but it is recommended that you add as much detail now as possible to make sure your listing is approved by Storefront and so you hit the ground running.

Storefront

Listing your space on Storefront 2/15

When you hit 'Let's go' you will see this page:

The address is synchronized with Google Maps



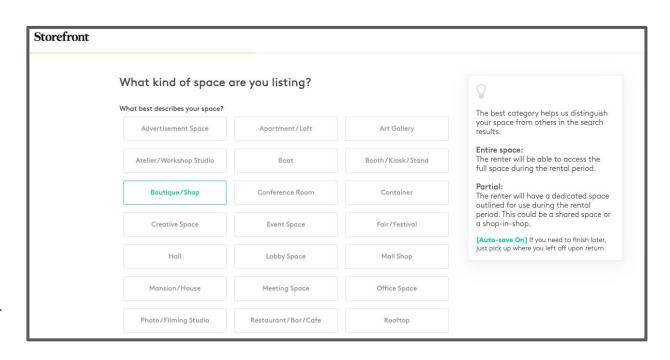


Listing your space on Storefront 3/15

Next, select the kind of space that you want to list.

You can only pick a single category for each listing.

Please pick the one most relevant to your space.



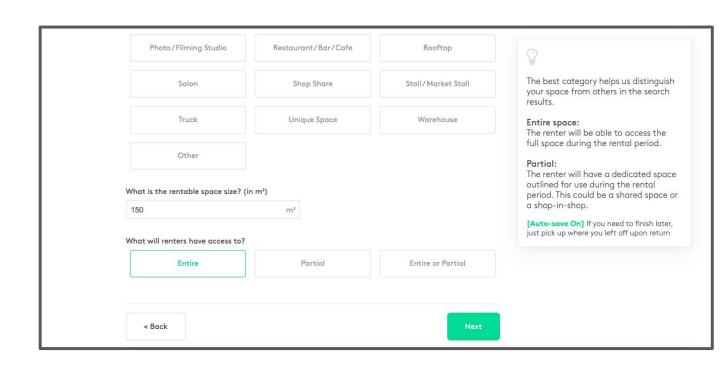
You will have the option to add additional use cases later



Listing your space on Storefront 4/15

Scrolling down on that same page, you will be asked the size of the space.

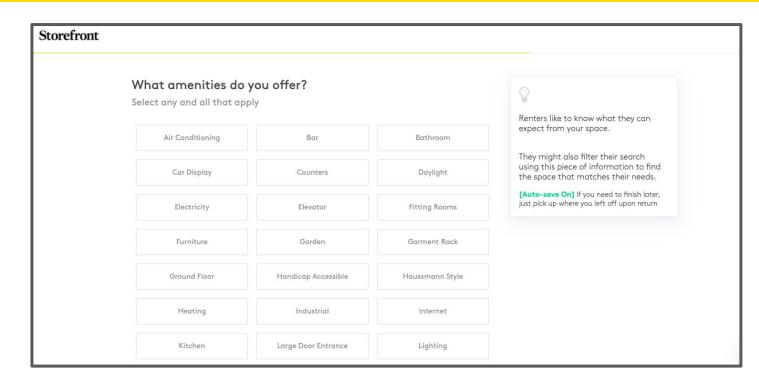
Please also indicate if the entire space is available or if it's just a part of it.



Storefront

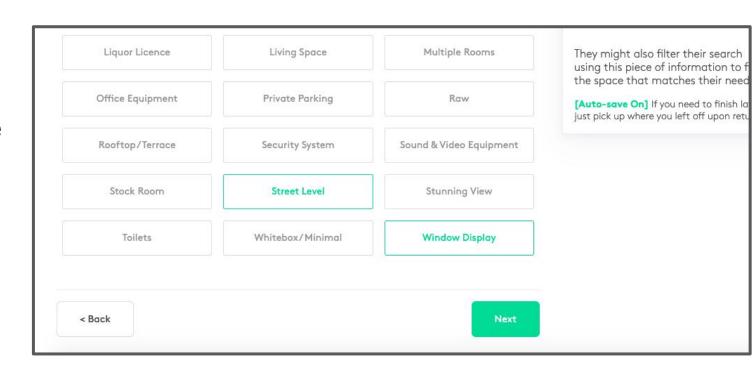
Listing your space on Storefront 5/15

To finish this step you need to select what amenities you offer with the space.



Listing your space on Storefront 6/15

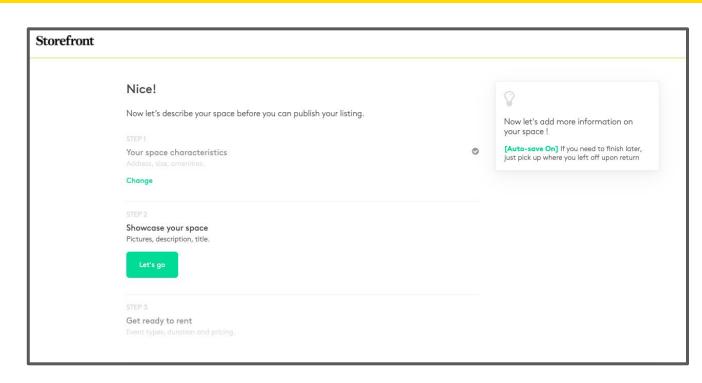
Be advised, the amenities are included in the final price.



Storefront

Listing your space on Storefront 7/15

After completing the first step you will return to this page where you can start step 2 ('Showcase your space')

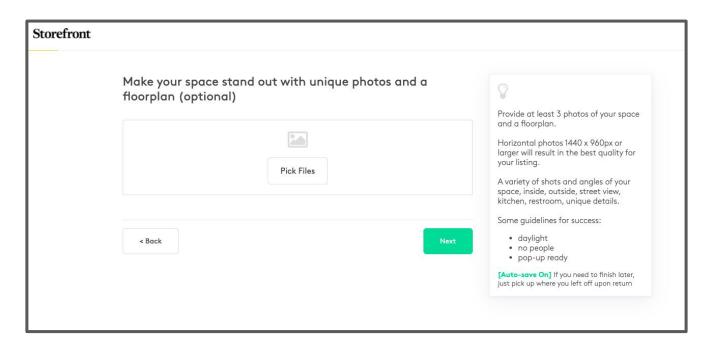


Storefront

Listing your space on Storefront 8/15

Pictures of the space:

- At least 3 (inc. the shop front)
- Landscape format
- Good Quality
- Floor Plans in JPEG format



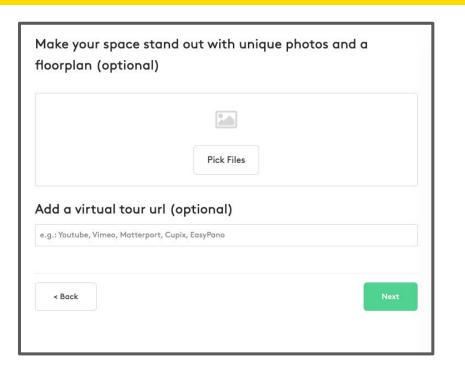
Pictures are often the most important part of a listing. It is the pictures that will catch the eye and help a renter to decide whether your space matches their needs before making an inquiry.

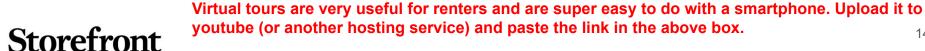


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You can also add a virtual tour.

This can be as simple as you a video of yourself walking around the space



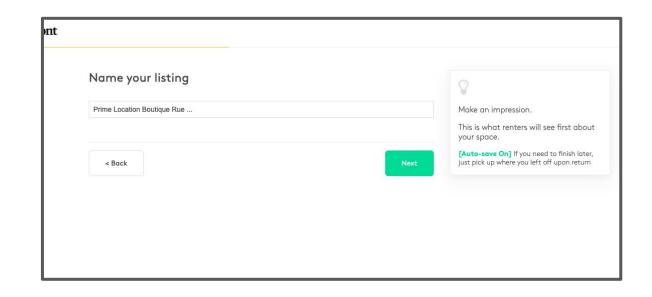


Listing your space on Storefront 10/15

Add a title of your space that will be shown on the listing page.

The title should be descriptive and clearly explain what your listing is.

(i.e. Charming boutique in SoHo)

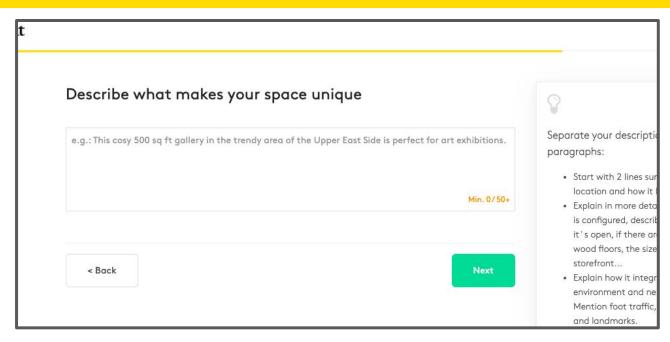


Storefront

Listing your space on Storefront 11/15

Write a description

- Describe the location
- Describe the space
- Describe the environment

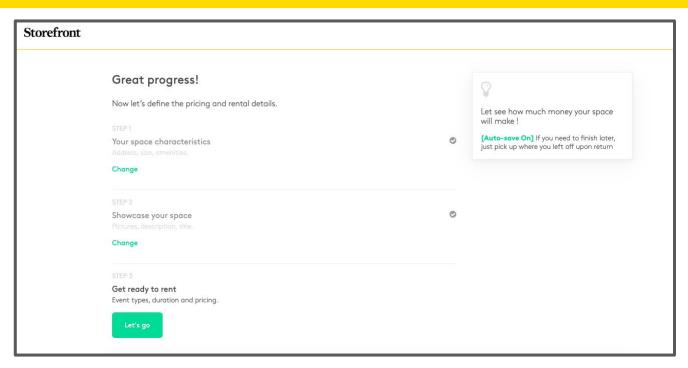


Example of a space:

https://www.thestorefront.com/spaces/united-kingdom/london/29413-classic-boutique-in-hampstead

Listing your space on Storefront 12/15

After completing step 2 you will be redirected back to this page from where you can start step 3 ('Get ready to rent').

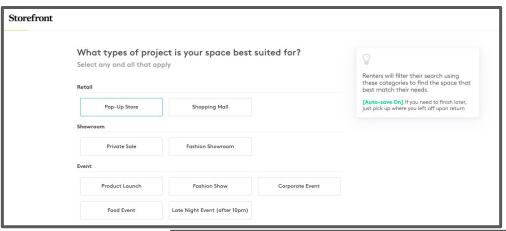


Listing your space on Storefront 13/15

This part concerns how the space can be used.

Most renters have a specific project or use case in mind.

You can select more than one criteria if you think that your space can be used for different purposes.



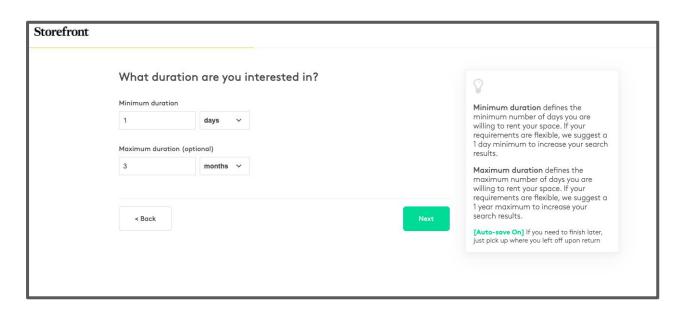


Storefront

Listing your space on Storefront 14/15

Here, you need to set the minimum rental duration that you will accept.

Also if you can not exceed a duration, add a maximum duration.



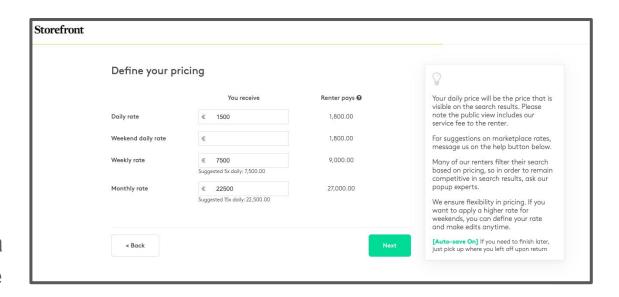
If you set a short minimum duration you will appear in the search results for people looking for short durations.



Listing your space on Storefront 15/15

Pricing:

- If your minimum duration is less than a week -> Daily Price
- If your minimum duration is more than a month -> Monthly price

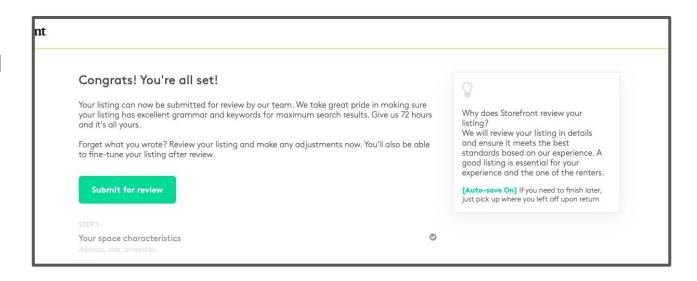


If it's applicable you will be able to add hourly pricing after your listing is published. For now, it's blocked out.



Listing your space on Storefront 16/16

Having completed all three steps you are now ready to submit your space for review.





Example Storefront Listings



Examples of best practice Storefront listings

Examples of a good space listing

FR - https://www.thestorefront.com/listings/26839

UK - https://www.thestorefront.com/listings/14797

USA - https://www.thestorefront.com/listings/18176

Video Walkthrough



Listing Process



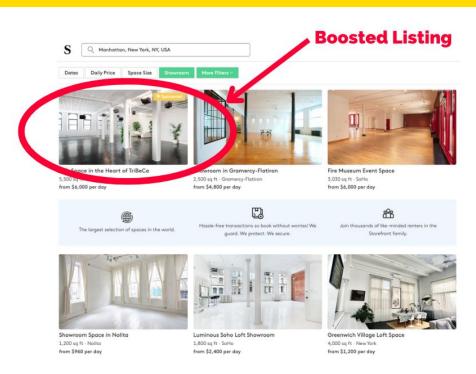


Storefront Boost



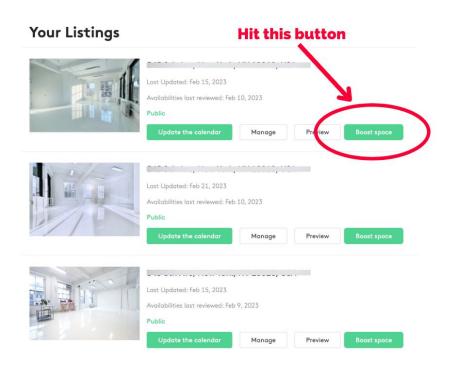
Boost your Storefront listing for better performance

Boosted listings appear higher in the search results and consequently receive more views, inquiries and bookings.



How to Boost a Storefront listing

- You can Boost a listing inside the Storefront platform once you have a published listing.
- Head to the 'Manage your listings'
 page and hit the Boost button next to
 the listing you wish to Boost.
- The Boost button will not appear if your listing is unapproved or offline.
- Boost is a monthly subscription tied to an individual listing. You can cancel at any time and teh Boost will finish at the end of that month.







How to get the best out of your Storefront listing



How to get the best out of your Storefront listing

1. Keep your listing/s up to date

- Enter your daily price so that it is publicly displayed. Pricing is necessary to get relevant requests from qualified renters who can afford your space.
- Photos are your most important marketing tool. Listings with at least six high-quality photos taken from a variety of angles get more bookings than those without.
- **Update your availability calendar** to show prospective renters when they can book.

Tips:

2. Prompt communication

- Respond to inquiries within 48 hours. Brands often find a new space within five days—keep a competitive edge with a speedy reply.
- Enable SMS notifications to close deals faster. Hosts with SMS notifications are more likely to be able to start a conversation and get a quote within 24 hours.

3. Collect secured payments through Storefront

Always accept payments through the Storefront platform. Add your bank account information to get faster bookings. Then you can pre-approve brands to rent your space. Learn more about collecting payments.

Storefront



Your responsibility as a Storefront Listing Owner



Rules of engagement

All Storefront Listing Owners have to agree to our <u>Terms and conditions</u>. Agreeing to the Terms and Conditions are a prerequisite to using the platform. You can reread the terms and conditions here.

Here are some of the key things to remember:

- Keep all messages on the Storefront platform. If you have access to the 'request a call back' feature please return the main conversation to the platform after conducting a call.
- Similarly, return the conversation back to the Storefront platform after any viewings are conducted.
- You cannot enter a rental/lease/purchase agreement with any parties you met through the Storefront platform without including Storefront in the transaction. This is known as a 'bypass' and it is something Storefront takes very seriously and polices accordingly.
- Any extensions or 'rebooking' with a renter first found through Storefront should be done through the Storefront platform for a period of 36 months from the date of the first communication between the Listing Owner and renter.

Help & Support 32

Breaches of the Terms and Conditions

Storefront takes any breach of its terms and conditions very seriously. Please read the terms and <u>conditions</u> in full if you are in any doubt as to your responsibilities and legal requirements when using the Storefront platform.

In particular in regards to what is known as 'bypassing' it is worth reading the below extract from the Terms and Conditions:

In the event a user breaches this covenant not to circumvent Storefront, user understands that Storefront would be damaged and suffer lost profits that would be hard to appraise and therefore user acknowledges that Storefront may at its sole discretion elect to hold user responsible for liquidated damages in the form of an indemnification amount which shall be equal to three times the total amount Storefront would have been entitled to had the transaction occurred on its site and in compliance with its rules. User acknowledges that such amounts shall be due immediately upon said breach. Joint and several liability for breach under this provision may apply to any and all users, either Space Owners or Occupants, based on Storefront's sole discretion and assessment of the conduct of the parties and the circumstances of circumvention.



How does Storefront police bypassing?

Storefront monitors all conversations that take place in the platform and follows up with both parties when a conversation goes quiet. This is done mostly to try and help find a resolution and get a booking completed but it also acts as a safeguard for Storefront.

Our on the ground teams regularly physically visit Storefront spaces as part of their day to day activities and if a bypass is spotted, action is taken.

At first we contact the Storefront Listing Owner to clarify the situation but if we feel the Terms and Conditions of the platform have been breached we will unfortunately be forced to take legal action and pursue damages of three times the amount we would have received had the transaction taken place in the Storefront platform.

Further details on the consequences of bypass are expanded on in the following page.

Consequences of bypass

Storefront takes any breach of its <u>Terms and Conditions</u> very seriously.

If a bypass is detected we will first contact the Listing Owner to understand the full context and if possible, come to an arrangement. Should we feel a bypass has taken place and a reasonable solution cannot be negotiated we will take the following actions:

- Pursue damages of three times the value we would have received
- The listing, and all other listings under the jurisdiction of the listing owner in question, will be removed from the Storefront platform
- 3. That listing owner will not be allowed to create any new listings or create a new account
- We will communicate a report of the Listing Owner's behaviour to all Storefront's real estate partners and similar marketplaces recommending that they do not work with that person/organisation/listing in future





Next steps



Next Steps

Once you have completed listing your space we recommend you watch the below video that will help you understand how to get the most out of Storefront.

Onboarding Video Walkthrough

This covers:

- 1. How to manage your space on Storefront?
- 2. How to update your calendar?
- 3. How to view your space inquiries?
- 4. How to add your payment details?
- 5. Rules and regulation of Storefront platform

THANK YOU!

